

External process for handling of data breach

Report to Danish Data Protection Agency

Where a personal data breach has taken place, Jyske Bank is, in principle, obliged to file a report to the Danish Data Protection Agency no later than 72 hours after we have become aware of the breach. A personal data breach means that personal data have unintentionally been - or are at risk of being - disclosed, deleted or changed.

Notification of person concerned

Where there is a high risk that the personal data breach will have consequences for you, we are obliged to notify you about the breach without delay.

In connection with our notification of you, we are obliged to inform you about the likely consequences of the breach and the measures we have taken to reduce the material or non-material damage of the breach. In addition, we are obliged to inform you about the name and the contact details of our Data Protection Officer (DPO) so you are able to receive further advice from the Data Protection Officer.

Jyske Bank is not obliged to notify you about a personal data breach in the following cases:

- Where we have implemented protection measures for the personal data affected by the security breach. This could be, for instance, where the personal data disclosed are encrypted, meaning that the data are not immediately accessible to unauthorised persons.
- Where we have taken subsequent measures which ensure that in effect your data are not at risk of being used by unauthorised persons.
- Where it would involve disproportionate efforts to notify the persons concerned. This could be, for instance, where there is a very large amount of persons concerned. Where this is the case, we will communicate the personal data breach publicly.